

Insurance Verification Form

Patient, plan, eligibility, and general benefits

PATIENT AND APPOINTMENT

PATIENT NAME	DATE OF BIRTH	DATE OF SERVICE
RENDERING PROVIDER	FACILITY / LOCATION	
VISIT OR SERVICE BEING VERIFIED	CPT / HCPCS (IF KNOWN)	APPOINTMENT TIME

SUBSCRIBER AND COVERAGE

PAYER / PLAN NAME	MEMBER ID	GROUP NUMBER
SUBSCRIBER NAME	SUBSCRIBER DOB	RELATIONSHIP
PLAN TYPE		
☐ HMO ☐ PPO ☐ EPO ☐ POS ☐ Medicare ☐ Medicaid ☐ Other		

ELIGIBILITY AND PLAN STATUS

ELIGIBILITY STATUS	EFFECTIVE DATE	TERMINATION DATE
☐ Active ☐ Inactive ☐ Unable to verify		
NETWORK STATUS	SERVICE COVERED	
☐ In network ☐ Out of network ☐ Unclear	☐ Yes ☐ No ☐ Unclear	

GENERAL BENEFITS

PRIMARY CARE COPAY	SPECIALIST COPAY	URGENT CARE COPAY
INDIVIDUAL DEDUCTIBLE - TOTAL	INDIVIDUAL DEDUCTIBLE - MET	INDIVIDUAL DEDUCTIBLE - REMAINING
FAMILY DEDUCTIBLE - TOTAL	FAMILY DEDUCTIBLE - MET	FAMILY DEDUCTIBLE - REMAINING
PATIENT COINSURANCE %	PLAN PAYS %	BENEFIT PERIOD / RESETS
INDIVIDUAL OOP MAX	INDIVIDUAL OOP MET	INDIVIDUAL OOP REMAINING
FAMILY OOP MAX	FAMILY OOP MET	FAMILY OOP REMAINING

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Service review, payer trail, follow-up, and sign-off

SERVICE-SPECIFIC COVERAGE

SERVICE / PROCEDURE	BENEFIT CATEGORY	
COVERED FOR THIS SERVICE	VISIT / FREQUENCY / UNIT LIMIT	USED / REMAINING
☐ Yes ☐ No ☐ Unclear		
COVERAGE LIMITS, EXCLUSIONS, CARVE-OUTS, OR CLINICAL POLICY NOTES		

PRIOR AUTHORIZATION AND REFERRAL

PRIOR AUTHORIZATION REQUIRED	REFERRAL REQUIRED	
☐ Yes ☐ No ☐ Unclear	☐ Yes ☐ No ☐ Unclear	
AUTH VENDOR / PORTAL / PHONE	AUTHORIZATION NUMBER / STATUS	
AUTHORIZATION VALID DATES	AUTHORIZED UNITS / VISITS	REFERRAL NUMBER / VISITS

PAYER CONTACT AND VERIFICATION TRAIL

VERIFICATION METHOD	DATE / TIME	
☐ 270/271 ☐ Portal ☐ Phone ☐ Other		
PAYER REPRESENTATIVE	PHONE / PORTAL	REFERENCE / TRACE NUMBER

ESTIMATED PATIENT RESPONSIBILITY

COPAY	DEDUCTIBLE	COINSURANCE	NON-COVERED / OTHER	ESTIMATED TOTAL

Estimate only. Final patient responsibility depends on claim adjudication, allowed amount, accumulators, coverage, and payer processing.

FOLLOW-UP AND EXCEPTIONS

☐ No exception ☐ Demographic mismatch ☐ Inactive coverage ☐ COB issue		
☐ Auth pending ☐ Policy review ☐ Patient contact ☐ Other		
OWNER	DUE DATE	RESOLUTION / NEXT ACTION

VERIFICATION SIGN-OFF

VERIFIED BY	DATE / TIME	NOTES / DOCUMENTATION LOCATION